

'CSB... Anytime SMS'*

Now get your account transaction details through mobile phone

CSB has introduced another value added system generated service to our customers viz. an Interactive SMS facility christened '**CSB Anytime SMS**'. With this facility the information regarding the customer's account will be readily available at any time. The facility will be accessible round the clock on all the days including holidays to those customers who have been registered under this service. This service will be available in all ATM linked branches as an enhancement of 'CSB...Info Support'(E-Mail alert) facility.

The customers registered for the scheme, subject to conditions, can have the details such as **balance in the account, details of latest three transactions, account statement by email** by sending SMS to a designated mobile number using keywords as follows:

Key word	Purpose
BAL < space > account number	For Balance enquiry
TRAN < space > account number	For latest three transactions
MAIL < space > account number	For mailing last 30 days transactions to the customers registered email address at the branch
HELP	For Mobile Banking Key words
ABOUT	CSB Any time SMS

For example, if the customer wants to know the balance in his account, he has to send an SMS with the keyword and the account number from his registered Mobile Phone number to a designated mobile number (**098959 23000**). The customer will receive the reply by SMS over his mobile phone.

Eligible Customers

Only Domestic SB, CD and ODS account holders will be covered under the scheme

Registration

The eligible customers can opt for the facility by registering their mobile phone number at the branch where he is maintaining his account by filling up a simple application form. The mobile phone number is added in the respective field by modifying the account master at the branch. The new number thus added will be updated in the table at the IT Department immediately and a welcome message will be posted to the mobile phone of the customer confirming his registration.

Service charges

The charges for CSB Anytime SMS at present will be Rs.100.00 one time at the time of registration/subsequent change of Mobile No. and Re. 1.00 for each SMS sent which is to be collected quarterly. The service charges are subject to revision from time to time.

* Subject to conditions