

Redressal of Complaints relating to ATM transaction

Any queries and complaints regarding ATM transactions viz Zero/Short dispense of cash can be lodged through any of the following modes:

CSB Bank Customers:

- Call our Phone banking number 1800 266 9090(between 8.00 Am to 8.00 Pm) across India.
- Visit your card issuing branch to register your query/complaint along with the Complaint form kept in ATM premises.
- Mail the complaint form(filled with all required details) to atm@csb.co.in

Non-CSB Bank Customers:

- Please contact your bank/branch in case of zero/short dispense of cash

Branch Manager
_____ Branch