

SEC/113/2025 May 5, 2025

BSE Limited, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400001. Scrip code: 542867 National Stock Exchange of India Ltd., Exchange Plaza, 5th Floor, Bandra-Kurla Complex, Bandra (E), Mumbai 400051. **Symbol: CSBBANK**

Dear Sir/Madam,

Upgradation of Core Banking System of CSB Bank Limited (the "Bank")

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations"), we wish to inform that the Bank is migrating its Core Banking System ("CBS") to a new platform viz. 'Oracle Flexcube'. The migration activity is scheduled between 9.00 P.M. (IST) on May 9, 2025, and 10.00 A.M. (IST) on May 11, 2025. During this period, all our banking services, including ATM, Net Banking, Mobile Banking, Cards, and UPI services will not be available. The Bank has sent appropriate communications to all its customers about the downtime through various channels so that customers may plan their transactions in advance to avoid any inconvenience.

Kindly take the same on your records.

This intimation is also made available on the website of the Bank at www.csb.co.in.

Thanking You,

Yours faithfully,

Sijo Varghese Company Secretary