

SEC/337/2023

October 7, 2023

BSE Limited,
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai 400001.
Scrip code: 542867

National Stock Exchange of India Ltd.,
Exchange Plaza, 5th floor,
Bandra-Kurla Complex,
Bandra (E), Mumbai 400051.
Symbol: CSBBANK

Dear Sir/Madam,

Statement of Investor Complaints pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, for the quarter ended September 30, 2023.

We give below the statement of investor complaints for the quarter ended September 30, 2023, in compliance with Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure requirements) Regulations, 2015.

Investor complaints received with Bank

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.07.2023	1
Complaints received during the period from 01.07.2023 to 30.09.2023	NIL
Complaints disposed off during the period from 01.07.2023 to 30.09.2023	1
Complaints pending as on 30.09.2023	NIL

Investor complaints received with Bank's Share Transfer Agent (Link Intime India Pvt Ltd)

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.07.2023	NIL
Complaints received during the period from 01.07.2023 to 30.09.2023	3
Complaints disposed off during the period from 01.07.2023 to 30.09.2023	3
Complaints pending as on 01.07.2023	NIL

Kindly take the same on records.

Thanking You,

Sijo Varghese
Company Secretary

6th October 2023

To
The Company Secretary
CSB Bank Limited
Regd. Office : CSB Bhavan,
Post Box No.502,
St. Marys College Road,
Thrissur – 680020.

Dear Sir,

Sub: Investor Grievance Report for the quarter ended 30.09.2023.
Unit: CSB Bank Limited

Please refer the below investor grievance details for the period, starting from 01.07.2023 to 30.09.2023.

Investor grievance report for the quarter ended 30.09.2023						
Particulars	SEBI	BSE	NSE	Letters	Mails	Total
Pending at the beginning of the quarter	Nil	Nil	Nil	Nil	Nil	Nil
Received during the quarter	Nil	Nil	Nil	1	2	3
Disposed of during the quarter	Nil	Nil	Nil	1	2	3
Remaining unresolved at the end of the quarter	Nil	Nil	Nil	Nil	Nil	Nil

Kindly acknowledge the receipt of the same.

Yours truly,
For Link Intime India Pvt Ltd,



S Dhanalakshmi
Head – Coimbatore Branch