Corporate

Registered Office

Address

Address for Corporate Office Address

Remove

Person(s)

Authorised

Authorised Person(s)

Seal & Signature of Bank Official/Marketing Officer

	Remove Authorised Person(s) E Please tick here and furnish details below, if you need to Remove Authorise	d Person(s)													
	Name of Authorised P	erson(s) Client ID													
1.															
	Designation: □ Partner □ Director □ Trustee □ Authoriz Signator														
2.															
	Designation: ☐ Partner ☐ Director ☐ Trustee ☐ Authoriz Signator														
3.	Signatory	Owner													
٥.	Posignation: Payton Director Truston Authoriz														
	Signatory Owner														
П	Add Authorised Person(s)	If the Authorised Person is a new-to-bank client, Individual Customer Profile Form along with KYC Documents has to be submitted with this request request for modification/change in the Individual Profile of an existing													
ш	← Please tick here and furnish details below, if you need to Add Authorised Person(s) Request for modification/change in the Individual Profile of an existing authorised signatory is to be made using CRF-1 A (CPC)														
Name of Authorised Person(s) Client ID															
1.															
	Designation: □ Partner □ Director □ Trustee □ Authoriz Signatory														
2.															
	Designation: □ Partner □ Director □ Trustee □ Authoriz Signatory	POA Holder Beneficial Others Owner													
3.															
	Designation: □ Partner □ Director □ Trustee □ Authoriz Signator														
De	claration/Terms & conditions														
disp	We hereby declare that the above mentioned information with respect to my/our Bank account(s) held with your Bank is/are true & correct. I/We understand that the Bank will update uch information, including address and contact details in the Bank's records replacing the existing client data. I/We also understand that all deliverables sent by the Bank will henceforth lispatched to the address for communication as mentioned in this request form or otherwise already available in the Bank's records. Sertified copies of relevant supporting documents for updating the client data, are attached. Date Date Signature of Authorised Signatory 1 Signature of Authorised Signatory 2 Signature of Authorised Signatory 3														
Off	ice Use only														
For	Branch Use	Emp Code													
	Risk Categorization														
	file of the Customer Based on Risk Categorization High														
DO	Documents attached (if applicable) have been verified with the originals, as per the KYC/AML guidelines														
		Seal & Signature of Principal Officer													
For	CPC Use														
	Entered by: Employee Code	Verified by: Employee Code													
	Signature	Signature													
> <		\													
-	ms & Conditions														
	Catholic Syrian Bank	eO													

- 1. Changes requested would be effected in the Bank's records by the Bank within the committed period from the date of receipt at the Branch and the said changes would be effective in the systems from that date only.
- 2. Depending on customer's choice, all deliverables will be sent to the base branch or the primary/first holder's mailing/communication address as per the latest records available with the Bank.





Customer Service Request Form (Non-Individuals/Corporate Clients)

Instructions

1. Please fill in BLOCK letters only. Leave one box blank between words. Tick (*) the appropriate boxes 2. Submit self attested documentary proof, if applicable, for change requests 3. Only tick mark and fill the relevant sections relating to the change/updation request 4. Request form to be submitted to the base branch where the account is maintained or at any CSB branch 5. The existing data in the bank's record shall be replaced with the relevant client information furnished in this request form 6. Alternate delivery channel (Debit Card, Net/Mobile banking) services will be provided to the mandate holder, linked to his/her Mobile Number/E-mail ID as available in the Bank's records or as updated through individual KYC updation request form, from time to time

mandate holder, linked to his/her Mobile Number/E-mail ID as available in the Bank's records or as updated through individual	3.
Account Information	
Name of Authorized Signatory/ Mandate Holder for operating alternate channel services	Affix recent Passport size
(Office use only) Individual Client ID of Mandate Holder (if existing client)	Colour Photo of user/mandate holder for net banking/mobile
(If New-to-Bank, the Mandate holder assigned for operating alternate channel services should furnish Individual Custo Person) and valid KYC documents along with this request form)	banking facility mer Profile Form (Authorised
I/We request you to update my/our account details as per information furnished below	
Alternate Delivery Channels (Alert Registration & Alert Change Request) ← Please tick here and furnish details below, if you need to any of the following ADC service	
1. Alerts	
	Special alerts like Term deposit due, Loan Installment/EMI due, ECS due, S.I. due, Account balance on month end, Chequebook issue alert, ATM card processing & dispatch alert
2. ATM Card/PIN	
i. Request Type New Card Add on Card* Renewal Card* Duplicate Card*	Duplicate PIN Mailer* Unblock ATM PIN*
Secondary Account to be linked to the card*	
*For addon/renewal/duplicate card, duplicate PIN, ATM PIN unblock or Secondary Account linking please provide existing ATM card number	
Customer name to be printed on name embossed card	
ATM/Debit card to be sent to: Communication Address Customer's base branch	ATM Pin mailer and Net/Mobile Banking passwords shall be sent to customer's communication address only
3. Mobile Banking	
i. Mobile Banking Activation ii. Link below mentioned accounts under Mol	bile banking facility iii. 🗌 Issue/Reissue MPIN
Other Accounts to be linked for Alternate channel services Only accounts with same clie	ent ID can be linked under this facility. Use separate forms for different client IDs.
Branch Code Client ID Product Code/No.	
Account No. 1	
Account No. 2	
Account No. 3	
4. Internet Banking	
i. Internet Banking Activation Viewing rights View and Transaction rights	
ii. Link above mentioned accounts under Internet banking facility	Liver and the second of the se
iii. Reissue Internet Banking Login Password (In case of login password re-issue, both login and iv. Reissue Internet Banking Transaction Password	transaction password will be re-issued)
Security questions for Net/Mobile Ranking user	
Date of Birth (dd/mm/yyyy) Maiden Name	
	P.T.O.
Acknowledgement (to be issued to the customer by the recipient branch)	X
Catholic Syrian Bank	csb'
	Date (dd/mm/yyyy)
Account No.: Alternate Delivery Channels Account Upgrade to other product variant	Date (dd/iiiii/yyyy)
Name & Designation of Bank Official/ Marketing Officer:	Seal & Signature of Bank Official/ Marketing Officer

Account U	pgrade F iere if you ne	Request eed to upg	t rade your	account															age Quar age Mon		
Please upgr	ade/move	e my Sav	/ings acc	count t	。		Orang ngs Ac	e count			_	er Accoun B Rs. 5,000		☐ Sav	B Gold vings Acc n. AQB Rs.			Savir	Platinum ngs Acco AQB Rs. 1	unt	
Please upgr	ade/move	e my Cu	rrent acc	ount t	o [Curre		e count s. 5,000)			CSB Silv Current		t	CSI	B Gold rrent Acc n. AMB Rs.	ount		CSB I	Platinum ent Acco	unt	
I/ We, have und	erstood the f	eatures an	d terms & c	onditions	s governi				duct var									,,,,,,,		,	
Resolution/Le	etter of n	nandat	te for C	SB Int	ernet	Bar	nkin	g/Mo	obile	Banki	ng/D	ebit C	ard F	acilit	y for (Corpo	orate	Acco	unts		
Resolved that the																				d overle	eaf.
Further resolved th							T														7
(name of authorize ID/Password/PIN by and is authorised t offered by the bank internet banking/n	the Bank for o execute r	or the pur necessary agree and	pose of In documer undertak	ternet B nts/unde e that al	anking/ ertaking I acts, d	s on I eeds i	behal incluc	f of the	e comp ecution	any in co	onnecti ssary do	on with	the CS	B Inter ertaking	net Ban gs on my	king/M v/our be	lobile B ehalf in	sing the anking connec	/ATM c	sword/l ard faci	PIN ility
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Signature of manda	ate holder (if	f applicabl	e)	Author	rised Sig	nator	y's des	ignatio	on & Sea	I Auth	orised S	ignatory	's desig	nation 8	& Seal	Authori	sed Sigr	natory's	designa	tion & S	Seal
Declaration b	y the Br	anch																			
Verified the do	cuments	furnish	ed with	the or	iginal	s, as	per	the K	YC/AN	/L guid	deline	s									$\overline{}$
Name of Bank Official																					
Designation							D	ate													
															Emp C		Signatur /Marketi		tion Officutive	cer	
Identity of the	applicant	t/s verif	ied and	found	corre	ct															\neg
Name of Bank Official								\top													
Designation						Т	$\overline{}$	ate													
Designation								ute			'				Emp C	Г	Signature	e of Prin	cipal Offi	cer	
For CPC Use	Entered b	y: Emplo	oyee Code	9								ı	Update	ed by:	Employ	ree Coo	de _				
		Signatu	ire														Sig	nature			
*									*											9	*
Terms & Conditi	ons for se	rvice re	quest						•												
S Cath	olic Syria	an Bank	(-C.	SB'	

- 1. Changes requested would be effected in the Bank's records by the Bank within the committed period from the date of receipt at the Branch and the said changes would be effective in the systems from that date only.
- 2. Depending on customer's choice, all deliverables will be sent to the account holding branch or the applicant/ mandate holder's (for mandate holder) mailing / communication address as per the latest records available with the Bank.
- 3. Mobile banking, IMPS based Mobile banking have lower financial limits which may be revised as and when instructed by RBI.