

**Grievance Redressal Mechanism**  
**Principal Nodal Officer and Regional Nodal Officers**

<i>Name of Zone</i>	<i>Name of Zonal Nodal Officer</i>	<i>Office Address</i>	<i>Email Address of Nodal Officer</i>	<i>Contact numbers of Nodal Officer</i>
Northern Region	Ms Jyoti Chopra	CSB Bank Ltd. Northern Zone- 20, First Floor, South Patel Nagar, Delhi- 110008	<a href="mailto:ijotichopra@csb.co.in">ijotichopra@csb.co.in</a>	9288097845
Karnataka, AP and Telengana	Ms Ujwala Nandru	CSB Bank Ltd, Zonal Office , 4 <sup>th</sup> Floor, D No 7/1/621/93, Main Road Sanjeeva Reddy Nagar Hyderabad - 500038	<a href="mailto:ujwalanandru@csb.co.in">ujwalanandru@csb.co.in</a>	9072557411
Western Region	Mr Ashish Athalekar	CSB Bank Ltd. 17 <sup>th</sup> Floor, Arihant Aura, C Wing, Thane Belapur Road, Opposite Turbhe Station, Turbhe, Navi Mumbai – 400705	<a href="mailto:ashishdivakarathalekar@csb.co.in">ashishdivakarathalekar@csb.co.in</a>	9072603184
TamilNadu	Mr Venkatesh Sridharamoorthy	54 Shiva Complex Old Post Office Road, Opp Collectorate Coimbatore Dist. COIMBATORE-641018 Tamil Nadu INDIA	<a href="mailto:venkateshsridharamoorthy@csb.co.in">venkateshsridharamoorthy@csb.co.in</a>	8668127099
Kerala	Mr Gopinath S	CSB Bhavan, Head Office, St Marys College Road, Thrissur Kerala – 680020	<a href="mailto:gopinath.ns@csb.co.in">gopinath.ns@csb.co.in</a>	9072667971
Principal Nodal Officer	Ms M Sreelatha	CSB Bhavan, Head Office, St Marys College Road, Thrissur Kerala – 680020	<a href="mailto:msreelatha@csb.co.in">msreelatha@csb.co.in</a>	9072666751