

## Resetting your Password & MPIN is now EASY!

### Forgot your User ID?

#### Via CSB Net Banking

- Visit [www.csbnet.co.in](http://www.csbnet.co.in)
- Tap on "Click Here to Login"
- Click on "If you have forgotten your User ID link"
- Enter the necessary details & Submit
- Receive your User ID in your bank registered mobile number

#### Via CSB Mobile Banking

- Login to CSBMobile<sup>+</sup> App
- Click on 'Forgot User ID' link & Continue
- Receive your user ID in your registered mobile number

#### Generate via SMS

- Type **GETUSERID** in your phone message box and send to **56161** from your bank registered mobile no.
- Receive your user ID in your registered mobile number

*In case user have more than 3 Client IDs associated with bank registered mobile number, then respective User IDs will be sent to bank registered Email ID*

### Forgot your Net Banking Password?

#### Reset via CSB Net Banking

- Visit [www.csbnet.co.in](http://www.csbnet.co.in)
- Click on "Forgot Password" or Navigate to [www.csbnet.co.in/NetbkFgtPwd.aspx](http://www.csbnet.co.in/NetbkFgtPwd.aspx)
- Choose Any Option -  
Reset Online using OTP OR Reset Online using ATM Card
- Enter required details basis module selected
- Create your new Login and Transaction password respectively

### Forgot your CSB Mobile<sup>+</sup> App MPIN?

#### Reset via CSB Mobile Banking

- Login to CSBMobile<sup>+</sup> App
- Click on "Create New MPIN"
- Select Options –
- Via OTP/ Debit Card/ Net Banking
- Enter required details
- Create New MPIN and Log into the App

#### Reset via CSB Net Banking

- Use Set MPIN option in you Net Banking dashboard and create MPIN instantly

### Quick Links

- ✚ Mobile & Net Banking Self-Registration, Click <https://www.csb.co.in/selfreg>
- ✚ Access Green PIN/Password, Click <https://www.csb.co.in/resetpassword>
- ✚ Know more about Digital Services, Click <https://www.csb.co.in/digital-access>

**\* Green PIN facility for channels is currently available for Individual/Joint (equal rights) SB accounts & Proprietorship Accounts**

**\* If you do not fall into the above category or are unable to reset your Password/MPIN online, select "Physical Copy" option in the above process to receive new credentials via Post/Courier.**