

Procedure for claiming Unclaimed Deposits

In order to facilitate follow-up, the list of unclaimed deposits is made available in our web site. If customers name and identity matches with the data available in the search results, customer/ survivor/ legal heir/ authorized signatories, as the case may be, may lodge a claim request for the unclaimed deposit at bank branch through submission of valid KYC documents.

Claim by Individual customer:

Customer may visit CSB branch with the request form and submit valid KYC documents along with deposit receipt/ Pass Book if available. On verification of the same, branch will process the request

Claim by Legal Heir/ Nominee:

The legal heir/ nominee may visit Bank branch and submit the required documents. Customer would be required to comply with the claim settlement process of the Bank.

Claim by Non-Individual:

The customer may submit the claim form on the non-individual entity's (company's/ Firm's/ Institution's etc.) letter head duly signed by the authorized signatories along with valid KYC documents of the entity, beneficial owners & authorised signatories and deposit receipt if available. The customer may also be required to submit additional documents as required by the Bank.

1. Click here https://www.csb.co.in/pdf/KYC-documents-checklist_13012023.pdf to view the list of KYC documents to be submitted.
2. [Click here](#) to view/ download the forms for placing the death claim request to Bank.
3. [Click here](#) to view/download the request form for claiming unclaimed deposits.