

SEC/262/2022 July 13, 2022

BSE Limited, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400001. Scrip code: 542867 National Stock Exchange of India Ltd., Exchange Plaza, 5th floor, Bandra-Kurla Complex, Bandra (E), Mumbai 400051. **Symbol: CSBBANK**

Dear Sir/Madam,

Statement of Investor Complaints pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, for the quarter ended June 30, 2022.

We give below the statement of investor complaints for the quarter ended June 30, 2022, in compliance with Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure requirements) Regulations, 2015.

1. Investor complaints received pertaining to Initial Public offering of the shares of the Bank

| Complaints | No. of Complaints including through SEBI SCORES platform |
|--|--|
| Complaints pending as on 01.04.2022 | NIL |
| Complaints received during the period from | NIL |
| 01.04.2022 to 30.06.2022 | |
| Complaints disposed off during the period from | NA |
| 01.04.2022 to 30.06.2022 | |
| Complaints pending as on 30.06.2022 | NIL |

2. Investor complaints received with Bank's Share Transfer Agent (Link Intime India Pvt Ltd)

| Complaints | No. of Complaints including through SEBI SCORES platform |
|--|--|
| Complaints pending as on 01.04.2022 | NIL |
| Complaints received during the period from | NIL |
| 01.04.2022 to 30.06.2022 | |
| Complaints disposed off during the period from | NA |
| 01.04.2022 to 30.06.2022 | |
| Complaints pending as on 30.06.2022 | NIL |

Kindly take the same on records.

Thanking You,

Sijo Varghese Company Secretary



Link Intime India Pvt. Ltd.

Surya, 35, Mayflower Avenue, Behind Senthil Nagar, Sowripalayam Road, Coirnbatore - 641 028

Phone: 0422 - 2314792 E-mail: coimbatore@linkintime.co.in

5th July 2022

To
The Company Secretary
CSB Bank Limited
Regd. Office: CSB Bhavan,
Post Box No.502,
St. Marys College Road,
Thrissur - 680020.

Dear Sir,

Sub: Investor Grievance Certificate for the Quarter ended 30th June, 2022.

Please find listed below details of the Investor complaints / requests, received and redressed at our end during the quarter ended 30^{th} June, 2022 (01.04.2022 to 30.06.2022).

| Investors Complaints / Requests | No of Complaints |
|--|------------------|
| Total Investors complaints pending at the beginning of the quarter. | 00 |
| Total complaints received through Correspondence during the quarter. | 00 |
| Total complaints received from N.S.E during the quarter. | 00 |
| Total complaints received from B.S.E during the quarter. | 00 |
| Total complaints received from SEBI during the quarter. | 00 |
| Total complaints resolved /replied during the quarter. | 00 |
| Total Investors complaints pending at the ending of the quarter. | 00 |

Kindly acknowledge the receipt of the same.

Yours truly, For Link Intime India Pvt Ltd,

S Dhanalakshmi

Head - Coimbatore Branch