

SEC/007/2025 January 6, 2025

BSE Limited, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400001.

Scrip code: 542867

National Stock Exchange of India Ltd.,

Exchange Plaza, 5th floor, Bandra-Kurla Complex, Bandra (E), Mumbai 400051.

Symbol: CSBBANK

Dear Sir/Madam,

Statement of Investor Complaints pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, for the quarter ended December 31, 2024

We give below the statement of investor complaints for the quarter ended December 31, 2024, in compliance with Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure requirements) Regulations, 2015.

<u>Investor complaints received with Bank</u>

Complaints	No. of Complaints including through SEBI			
	SCORES platform			
Complaints pending as on 01.10.2024	NIL			
Complaints received during the period from	NIL			
01.10.2024 to 31.12.2024				
Complaints disposed off during the period from	NIL			
01.10.2024 to 31.12.2024				
Complaints pending as on 31.12.2024	NIL			

Investor complaints received with Bank's Share Transfer Agent (MUFG Intime India Pvt Ltd)

Complaints	No. of Complaints including through SEBI			
	SCORES platform			
Complaints pending as on 01.10.2024	NIL			
Complaints received during the period from	NIL			
01.10.2024 to 31.12.2024				
Complaints disposed off during the period from	NIL			
01.10.2024 to 31.12.2024				
Complaints pending as on 31.12.2024	NIL			

Kindly take the same on records.

Thanking You,

Sijo Varghese Company Secretary



CERTIFICATE

CSB Bank Limited

DETAILS OF INVESTOR'S REQUESTS / COMPLAINTS
REPORT FOR THE PERIOD: 01-10-2024 TO 31-12-2024

SRL. NO.	NATURE OF REQUESTS/COMPLAINTS	OPENING	RECIEVED	TOTAL	REDRESSED	PENDING
1	DELAY IN TRANSFER OF SHARES.	0	0	0	0	0
2	DELAY/ NON RECEIPT OF ANNUAL REPORTS.	0	0	0	0	0
3	DELAY/ NON-RECEIPTS IN ISSUE OF DUPLICATE SHARES.	0	0	0	0	0
4	DELAY/ NON-UPDATING OF CLIENTS INFORMATION IN RECORDS.	0	0	0	0	0
5	NON-RECEIPT OF SHARES/ DIVIDENDS/RIGHTS/ BONUS SHARES.	0	0	0	0	0
6	OTHERS(PLEASE SPECIFY)	0	0	0	0	0
	TOTAL	0	0	0	0	0

For MUFG Intime India Private Limited (Formerly known as Link Intime India Pvt. Ltd.)

(AUTHORISED SIGNATORY)