

SEC/366/2024

October 9, 2024

BSE Limited,
 Phiroze Jeejeebhoy Towers,
 Dalal Street,
 Mumbai 400001.
Scrip code: 542867

National Stock Exchange of India Ltd.,
 Exchange Plaza, 5th floor,
 Bandra-Kurla Complex,
 Bandra (E), Mumbai 400051.
Symbol: CSBBANK

Dear Sir/Madam,

Statement of Investor Complaints pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, for the quarter ended September 30, 2024

We give below the statement of investor complaints for the quarter ended September 30, 2024, in compliance with Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure requirements) Regulations, 2015.

Investor complaints received with Bank

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.07.2024	NIL
Complaints received during the period from 01.07.2024 to 30.09.2024	NIL
Complaints disposed off during the period from 01.07.2024 to 30.09.2024	NIL
Complaints pending as on 30.09.2024	NIL

Investor complaints received with Bank's Share Transfer Agent (Link Intime India Pvt Ltd)

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.07.2024	1
Complaints received during the period from 01.07.2024 to 30.09.2024	NIL
Complaints disposed off during the period from 01.07.2024 to 30.09.2024	1
Complaints pending as on 30.09.2024	NIL

Kindly take the same on records.

Thanking You,

SIJO
 VARGHESE

Digitally signed by SIJO VARGHESE
 DN: cn=sijsa,
 serialNumber=d67d16a892bdc0ff
 c3c3d6a209e0e0a73a99a00e29fb3
 9519827bc99a7ccce,
 postalCode=680020, ou=Secretarial
 Department, o=CSB BANK LTD, c=IN,
 cn=SIJO VARGHESE
 Date: 2024.10.09 17:46:45 +05'30'

Sijo Varghese
Company Secretary

8th October 2024

To
The Company Secretary
CSB Bank Limited
Regd. Office : CSB Bhavan,
Post Box No.502,
St. Marys College Road,
Thrissur – 680020.

Dear Sir,

Sub: Investor Grievance Report for the quarter ended 30.09.2024.

Unit: CSB Bank Limited

Please refer the below investor grievance details for the period, starting from 01.07.2024 to 30.09.2024.

Investor grievance report for the quarter ended 30.09.2024						
Particulars	SEBI	BSE	NSE	Letters	Mails	Total
Pending at the beginning of the quarter	Nil	Nil	Nil	Nil	1	1
Received during the quarter	Nil	Nil	Nil	Nil	Nil	Nil
Disposed of during the quarter	Nil	Nil	Nil	Nil	1	1
Remaining unresolved at the end of the quarter	Nil	Nil	Nil	Nil	Nil	Nil

Kindly acknowledge the receipt of the same.

Yours truly,
For Link Intime India Pvt Ltd,



S Dhanalakshmi
Head – Coimbatore Branch