

SEC /13/2021

January 08, 2021

BSE Limited,  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai 400001.  
**Scrip code: 542867**

National Stock Exchange of India Ltd.,  
Exchange plaza, 5<sup>th</sup> floor,  
Bandra-kurla Complex,  
Bandra (E), Mumbai 400051.  
**Symbol: CSBBANK**

Dear Sir/Madam,

**Statement of Investor Complaints pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, for the quarter ended 30<sup>th</sup> December 2021.**

We give below the statement of investor complaints for the quarter ended 31<sup>st</sup> December, 2020, in compliance with Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure requirements) Regulations, 2015.

**1. Investor complaints received pertaining to Initial Public offering of the shares of the Bank**

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.10.2020	NIL
Complaints (IPO) received during the period from 01.10.2020 to 31.12.2020	01
Complaints disposed off during the period from 01.10.2020 to 31.12.2020	01
Complaints pending as on 31.12.2020	NIL

**2.1 Investor complaints received with Bank's Share Transfer Agent (SKDC Consultants Ltd for the period 01.10.2020 – 30.11.2020)**

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.10.2020	NIL
Complaints received during the period from 01.10.2020 to 30.11.2020	NIL
Complaints disposed off during the period from 01.10.2020 to 30.11.2020	NA
Complaints pending as on 30.11.2020	NIL

**2.2 Investor complaints received with Bank's Share Transfer Agent (Link Intime India Pvt Ltd for the period 01.12.2020 – 31.12.2020)**

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.12.2020	NA
Complaints received during the period from 01.12.2020 to 31.12.2020	01
Complaints disposed off during the period from 01.12.2020 to 31.12.2020	NIL
Complaints pending as on 31.12.2020*	01

*\*The complaint was disposed off on January 04, 2021.*

Kindly take the same on record.

Thanking You,

**Sijo Varghese**  
**Company Secretary**

# S.K.D.C. CONSULTANTS LIMITED



CIN : U74140TZ1998PLC008301

Registrars and Share Transfer Agents ■ Software Consultants

BY COURIER

Ref.No.: CSB\COMP\30112020

January 6, 2021

CSB Bank Limited  
Board & Shares Department  
ST.Mary's College Road  
Post Box No.502  
Thrissur  
680 020.

Kind.Attn. Mr. Sijo Varghese, Company Secretary

Dear Sir,

We furnish the details of the investor complaints for the period 01.10.2020 to 30.11.2020.

No. of investor complaints pending at the beginning of the period	: Nil.
No. of complaints received during the period	: Nil.
No. of complaints resolved during the period	: Nil.
No. of complaints unresolved at the end of the period	: Nil.

You may verify if any complaints are received from Scores or other agencies/investors at your end.

This information has to be filed with Stock Exchange by you within 21 days from the end of quarter as per Regulation 13(3) of SEBI (LODR) Regulations, 2015.

Thanking you,  
Yours faithfully,  
For S.K.D.C. Consultants Limited

  
Authorised Signatory.

CSB\CSBOUT.LTR

2<sup>nd</sup> January, 2021

To  
The Company Secretary  
CSB Bank Limited  
Regd. Office : CSB Bhavan,  
Post Box No. 502,  
St. Marys College Road,  
Thrissur - 680020.

Dear Sir,

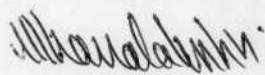
Sub: Investor Grievance Certificate for the Quarter ended 31<sup>st</sup> December, 2020.

Please find listed below details of the Investor complaints / requests, received and redressed at our end during the quarter ended 31<sup>st</sup> December, 2020 (01.12.2020 to 31.12.2020).

Investors Complaints / Requests	No of Complaints
Total Investors complaints pending at the beginning of the quarter.	00
Total complaints received through Correspondence during the quarter.	01
Total complaints received from N.S.E during the quarter.	00
Total complaints received from B.S.E during the quarter.	00
Total complaints received from SEBI during the quarter.	00
Total complaints resolved /replied during the quarter.	00
Total Investors complaints pending at the ending of the quarter.	01

Kindly acknowledge the receipt of the same.

Yours truly,  
For Link Intime India Pvt Ltd,



S Dhanalakshmi  
Head - Coimbatore Branch