

B&S/ 590 /2020

January 15, 2020

BSE Limited,
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai 400001.
Scrip code: 542867

National Stock Exchange of India Ltd.,
Exchange plaza, 5th floor,
Bandra-kurla Complex,
Bandra (E), Mumbai 400051.
Symbol: CSBBANK

Dear Sir/Madam,

Statement of Investor Complaints pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulation, 2015, for the quarter ended 31st December 2019.

We give below the statement of investor complaints for the quarter ended 31st December 2019, in compliance with Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure requirements) Regulations 2015.

1. Investor complaints received pertaining to Initial Public offering of the shares of the Bank

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.10.2019	NIL
Complaints (IPO) received during the period from 01.10.2019 to 31.12.2019	229*
Complaints disposed off during the period from 01.10.2019 to 31.12.2019	211
Complaints pending as on 31.12.2019	18

*Complaints includes 3 SEBI complaints, which were resolved during the quarter.

2. Investor complaints received with bank's Share Transfer Agent (SKDC Consultants Ltd)

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.10.2019	NIL
Complaints received during the period from 01.10.2019 to 31.12.2019	NIL
Complaints disposed off during the period from 01.10.2019 to 31.12.2019	NIL
Complaints pending as on 31.12.2019	NIL

Kindly take the same on record.

Thanking You,



Sijo Varghese
Company Secretary