

B&amp;S/348/2021

October 08, 2021

BSE Limited,  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai 400001.  
**Scrip code: 542867**

National Stock Exchange of India Ltd.,  
Exchange plaza, 5<sup>th</sup> floor,  
Bandra-kurla Complex,  
Bandra (E), Mumbai 400051.  
**Symbol: CSBBANK**

Dear Sir/Madam,

**Statement of Investor Complaints pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, for the quarter ended 30<sup>th</sup> September 2021.**

We give below the statement of investor complaints for the quarter ended 30<sup>th</sup> September, 2021, in compliance with Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure requirements) Regulations, 2015.

**1. Investor complaints received pertaining to Initial Public offering of the shares of the Bank**

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.07.2021	NIL
Complaints received during the period from 01.07.2021 to 30.09.2021	NIL
Complaints disposed off during the period from 01.07.2021 to 30.09.2021	NA
Complaints pending as on 30.09.2021	NIL

**2. Investor complaints received with Bank's Share Transfer Agent (Link Intime India Pvt Ltd)**

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.07.2021	NIL
Complaints received during the period from 01.07.2021 to 30.09.2021	NIL
Complaints disposed off during the period from 01.07.2021 to 30.09.2021	NA
Complaints pending as on 30.09.2021	NIL

Kindly take the same on record.

Thanking You,

**Sijo Varghese**  
**Company Secretary**

4<sup>TH</sup> October, 2021

To  
The Company Secretary  
CSB Bank Limited  
Regd. Office : CSB Bhavan,  
Post Box No.502,  
St. Marys College Road,  
Thrissur - 680020.

Dear Sir,

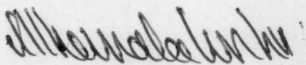
Sub: Investor Grievance Certificate for the Quarter ended 30<sup>TH</sup> September, 2021.

Please find listed below details of the Investor complaints / requests, received and redressed at our end during the quarter ended 30<sup>th</sup> September, 2021(01.07.2021 to 30.09.2021).

Investors Complaints / Requests	No of Complaints
Total Investors complaints pending at the beginning of the quarter.	00
Total complaints received through Correspondence during the quarter.	00
Total complaints received from N.S.E during the quarter.	00
Total complaints received from B.S.E during the quarter.	00
Total complaints received from SEBI during the quarter.	00
Total complaints resolved /replied during the quarter.	00
Total Investors complaints pending at the ending of the quarter.	00

Kindly acknowledge the receipt of the same.

Yours truly,  
For Link Intime India Pvt Ltd,



S Dhanalakshmi  
Head - Coimbatore Branch