

B&S/ 05 /2020

April 13, 2020

 BSE Limited,
 Phiroze Jeejeebhoy Towers,
 Dalal Street,
 Mumbai 400001.
Scrip code: 542867

 National Stock Exchange of India Ltd.,
 Exchange plaza, 5th floor,
 Bandra-kurla Complex,
 Bandra (E), Mumbai 400051.
Symbol: CSBBANK

Dear Sir/Madam,

Statement of Investor Complaints pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, for the quarter ended 31st March 2020.

We give below the statement of investor complaints for the quarter ended 31st March 2020, in compliance with Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure requirements) Regulations, 2015.

1. Investor complaints received pertaining to Initial Public offering of the shares of the Bank

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.01.2020	18
Complaints (IPO) received during the period from 01.01.2020 to 31.03.2020	13*
Complaints disposed off during the period from 01.01.2020 to 31.03.2020	31
Complaints pending as on 31.03.2020	NIL

*Complaints includes 3 SEBI complaints, which were resolved during the quarter.

2. Investor complaints received with Bank's Registrars and Share Transfer Agents (S.K.D.C Consultants Ltd)

Complaints	No. of Complaints including through SEBI SCORES platform
Complaints pending as on 01.01.2020	NIL
Complaints received during the period from 01.01.2020 to 31.03.2020	02 [#]
Complaints disposed off during the period from 01.01.2020 to 31.03.2020	02
Complaints pending as on 31.03.2020	NIL

[#]Complaints includes 1 SEBI complaint, which were resolved during the quarter.

Kindly take the same on record.

Thanking You,

Sijo Varghese
Company Secretary